

Corporate Citizenship Report 2018

The key element of Terumo Europe's Corporate Citizenship Program is our corporate mission 'Contributing to Society through Healthcare'.



1541
associates



46%
males



54%
females



50
nationalities



20
countries (EMEA)



15 Corporate
Citizenship Ambassadors



People



Charitable donations



Set-up two structural, long-term partnerships with a local and international non-profit organization.



Rolled-out the annual charity theme, (liver) cancer, through donations over the EMEA-region.



Social activities



Associates' activities: Associates applied for sponsoring for a charitable organization they support through volunteering.



Social activities: Associates participated in a social activity & apply for sponsoring.



Social volunteering: Supported departments in the start-up of social teambuilding activities.



Employee Experience Survey



82% response rate on the annual Employee Experience Survey.

Implementation of Exit Survey & Candidate Experience Survey.



Learning organization



2257 enrollments for 74 different Learning Moments.

Patient



Compliance awareness campaign 'Speak up'.

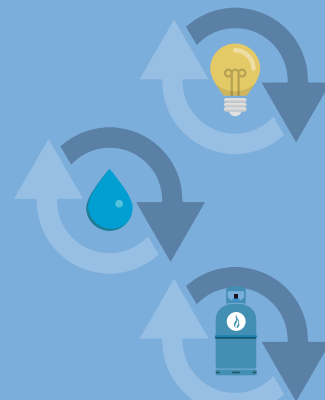


GDPR Implementation



Fraud awareness program.

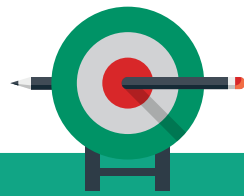
Planet



Effective use of resources.



Continuously increased waste recycling.



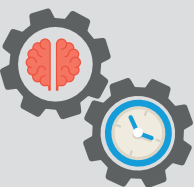
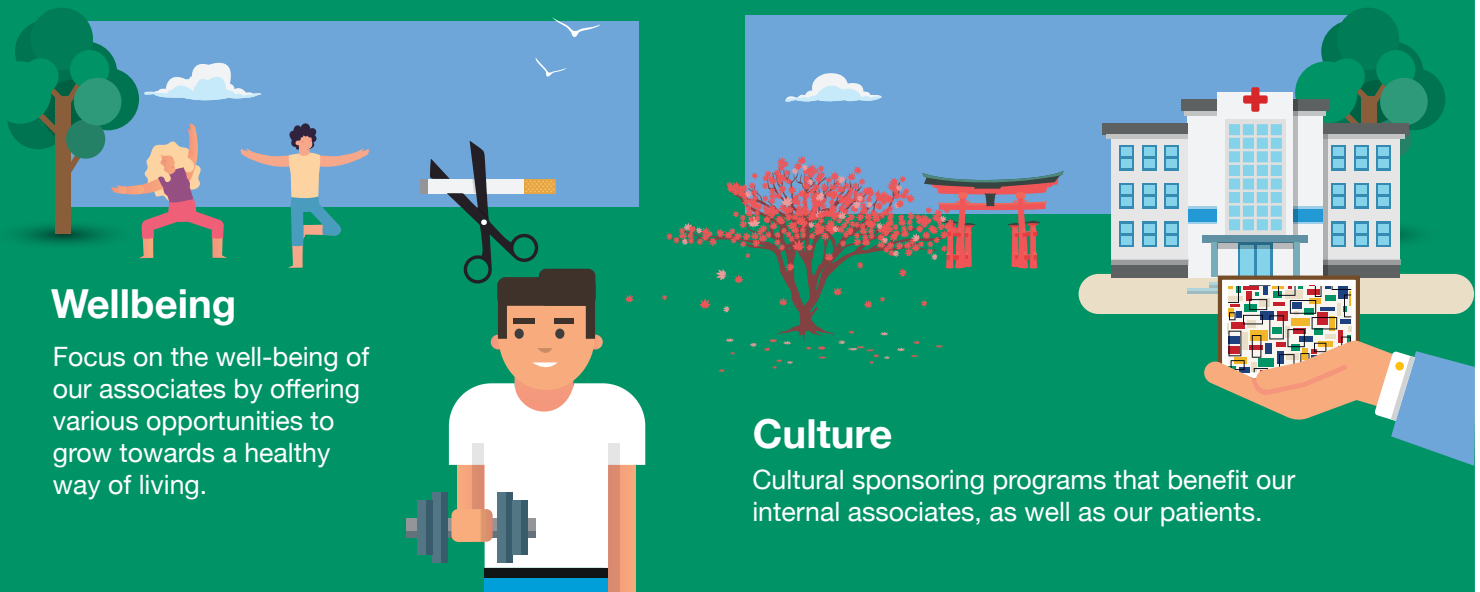
FY19 targets

Statement for the future



Social activities

Continue to elaborate our social activities, such as Associates' activities, Social activities and Social Volunteering.



Continuously put ethical and sustainable business practices and processes at the heart of our sustainable organization.



Continuously implement initiatives to reduce the environmental impact of our business.



Stimulate an increase in waste recycling.



Reporting on our efforts is a key CSR commitment for Terumo Europe. Read the full report on our corporate website. www.terumo-europe.com.