

Corporate Citizenship Report – Fiscal Year 2016 Executive summary

The key element of our Terumo Europe Corporate Social Responsibility Program is the Terumo DNA, which is composed of our corporate mission **‘Contributing to Society through Healthcare’**, vision **‘Innovating at the Speed of Life’** and our Terumo Five Statements.



PEOPLE



We respect our Associates and offer fulfilling jobs in a safe and healthy work environment where personal development is central. At the same time, focusing on local communities and healthcare organizations is key to all Associates.

FY16 HIGHLIGHTS

- Performance Development Cycle introduced for all Associates
- Training catalogue available to all Associates
- Listening to our Associates: Setup of surveys and polls

PATIENT

We believe that ethical business practices and processes are at the heart of our sustainable organization. Our patient comes first in every business process where the final goal is to supply our customers with the most innovative and high-quality medical products in order to treat our patients in the most efficient manner.



FY16 HIGHLIGHTS

- Introduced Terumo Europe Supplier Code of Conduct
- Increased EcoVadis supplier assessment to silver rating 42to58

PLANET

We engage in the set-up and implementation of an Environmental and occupational Health and Safety policy. Our general objective is to reduce the impact of our activities on the environment.



FY16 HIGHLIGHTS

- Introduced recycling islands into office environments
- Reduction of waste and energy consumption on target
- Setting up partnerships with non-profit organizations through recycling programs

STATEMENT FOR THE FUTURE

With the official startup of our Corporate Social Responsibility program in Fiscal Year 2016, we have set objectives to reach during FY17.

PEOPLE

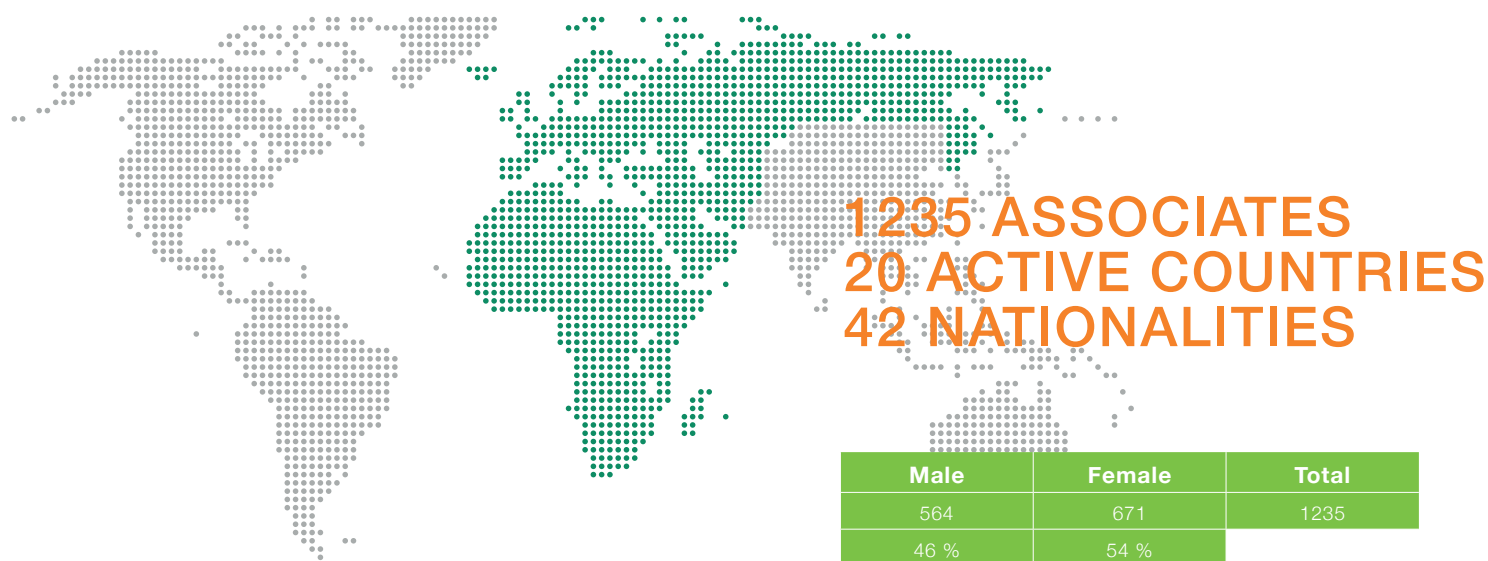
- Encouraging our Associates to continue growing through a **well-developed learning and development program**.
- Creating a **social network** through which Associates can develop on a personal level and expand their network within the organization.
- Contributing to society through **charitable donations**.
- Encouraging Associates to **support local communities through volunteering**.

PLANET

- Continue to **reduce the environmental impact** of our business.

PATIENT

- Encourage our **suppliers** to be **sustainable** in their actions.



Reporting on our efforts is a key CSR commitment for Terumo Europe. Read the full report on our corporate website. www.terumo-europe.com



Reporting period

Fiscal year 2016 (April 1, 2016 through March 31, 2017)

This report: September 2017

Next report: September 2018

Contact

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